

Information Exchange Council

March 2009



Community Events

19 March – BINGO; 1700 – Come enjoy BINGO at the Balfour Beatty Community Management office. Open to all ages.

20 Mar – Nomination deadline for 2nd QTR CG Helping Hand Award; POC Marilyn Bailey, 751-5444

25 Mar – Retirement Review; 0900; Post Headquarters

27 March – Hero for Habitat Day; 1300-1500 – Embark on a learning adventure with live animal encounters and learn how we can preserve the environment for everyone's habitat to stay safe! (Special Guest: Riverbanks Zoo)

27 March – AT E.A.S.E. program; 1800-2000; Main Post Chapel

3 April – “Do More in Four” scrapbooking day 1000-1500 – Bring your own supplies or purchase some from our Creative Memories expert. Lunch will be provided. Must RSVP to reserve your spot.

4 April – Children's Fair; 1000-1400; Hilton Field; FREE

6-7 April – FJ Junior Olympics; 06 April 1000-Basketball; 06 April 1300-Tennis; 07 April 1000-Soccer; 07 April 1300-Track and Field

6-10 April – “National No TV Week Challenge”- What better way to celebrate spring break! Take the challenge of participating in LifeWorks activities instead of watching TV. Open for all ages. For more information or to pick up your Take the Challenge packet, see Courtney at Balfour Beatty Community Management Office.

9-10 April – On-Site Caselot Sale; SC Army National Guard; 09 April 0800-2000; 10 April 1300-22; Valid ID Card Required

10 April – “Easter Eggstravaganza”- 1500 – Join us for an Easter egg hunt and many other activities to be held in the field behind the BBC Management Office

11 April – Spring Jamboree – Earth day activities & Easter Egg hunt; 1000-1200; Youth Sports Complex

12 April – Commissary Closed for Easter Sunday

14 April – “Hot Times in Columbia”; FJ Spouses club luncheon; 1100-1300; Officers Club; \$12 includes lunch and program; FJ Spouses Club; **RSVP by 10 April** through Evite system or by contacting fjscreservations@yahoo.com or 803-338-3882.

15 April – “Interactive Cooking Show” – 1100 – Join us at the BBC Management Office for a fun interactive cooking show for all ages sponsored by Pampered Chef consultant Gina Smith. Adults can enjoy the live action cooking demo and children get to experiment with their own creations as well! A Family day to remember. Please RSVP as space is limited.

16 April – PWOC Program; 0930-1200; “Leave it at the Redeemer’s Feet”; Main Post Chapel

16 April – “Recipe exchange party”- 1200 – Make your favorite dish and bring the dish and recipe with you to the BBC Management office and exchange with your neighbors.

17-18 April – PWOC Spring Retreat; “Rest at the Redeemer’s Feet”; Heritage International Ministries Conference Center; Fort Mill, SC

21 April – Education Workshop; 0900-1300; Pinckney Annex School Auditorium; Open to ALL

21 April – Family Readiness Group Forum; 1000-1200; Dozier Hall

24 April – “Breakfast on the Go”- 0700 – BBC will be distributing FREE breakfast to children headed to school. Distribution post will be hosted in front of Howie Village. Remember to stop and get your great start to the day!

26 April – April Foolish Dog Show; 1400-1600; Youth Sports Complex

28 & 29 April – Family Readiness Group Leadership Training; 0900-1500; Dozier Hall Bldg 10300; RSVP NLT 17 April

Family, Morale, Welfare, and Recreation Division Community Events

For more information on any of the events on this calendar, please visit,

www.fortjacksonmwr.com

March

18- Levy (Phase II) Brief, 1430, Room 213, Bldg. 5450; Last Day to register for Intramural Golf, Sports Office.

19 - Relocation Planning Class (Initial PCS Move), 0800, Education Center

21 - Design Your Own Frame Class, Solomon Center, 1000-1400, \$30 materials included, advance registration required (Front Desk)

22 -- Couples Tournament, 1300, FJ Golf Club; Free Movie, Marley and Me (PG) , 1600, Solomon Center

24 -Basketball Championships, 1800 Vanguard and Coleman Gyms; Intramural and Recreational Softball Letter of Intent due to Sports Office

25 - Steps to Federal Employment

0830 -1130, Strom Thurmond Bldg, Room 222 (*2nd floor). Must register to attend, call 751-5452; Last Day to register for Recreational 1 and Intramural Volleyball, Sports Office.

26 Letter of Intent for Recreational and Intramural Summer Softball are due to the Sports Office,

27 -- Navy ROTC, FJ Golf Club, Denim and Diamonds Dinner Dance, with the Black Bottom Biscuits, 1800-2230, Officer's Club

28 -29 -- Post Championship, 1000, Tee times, Old Hickory, FJ Golf Club

28 - CANCELLED Career Fair 0900-1500 Hayward Career and Technology Center

29- Free Movie - the Tale of Despereaux (G) 1600, Solomon Center.

31- Intramural and Recreation Golf leagues begin; Tennis Letter of Intent , names and events due, to Active Duty only to Sports Office.

April

1 -Post Newcomers' Briefing, 0900, Post Conference Room; Levy (Phase II) Brief, 1430, Bldg. 5450, room 213 mandatory for all Soldiers going on an overseas tour.

16 Apr

2 - Work Keys, 0900-1300, must attend all sessions (see March 3, 10 and 17.) Open to all military personnel and their families members; and DOD civilians. Free child care for active duty military families (Must reserve child care space with ACS by Feb 10). Must register to attend, call 751-5452.

3 -- First Friday Tournament, 1300, Wildcat

5 Moved to April 26 - April Foolish Dog Show, Youth Sports Complex, 1400-1600

6-7 _ Green Aerification, FJGC

7 - Get Golf Ready #2, Lesson # 1, 1730-1900, Driving Range 8- Guest day and Free Lesson on Range, 1700-1830, FJ Golf Club

11- Easter Golf Ball Hunt, Palmetto Greens Miniature Golf, 1300-1600, Golf Ball Hunt, Refreshments, Games, Prizes, Free

11 -12 -- Masters Tournament, Sign up on tee, FJ Golf Club

13- Names for Active Duty Triathlon due to Sports Office by COB.

14 - Spring Sports Spectacular, Free Skills Session, Baseball 1700-1900, Youth Sports Complex

16- Relocation Planning Class (Initial PCS Move), 0800, Education Cent

18 -Demo Day, 0900-1500, Driving Range, FJ Golf Club

21- Bunco! 1000-1200, Officers' Club; Active Duty Triathlon, 1800, Knight Pool

23- Guest Day, FJGC

24 - Retiree Appreciation Day Tournament, 0900 Shotgun, Wildcat, FJ Golf Club

25 - Retiree Appreciation Day, Solomon Center, -0900-1400; information, prizes and health

26 -- Couples Tournament, 1400, Shotgun, Wildcat, FJ Golf Club; Retiree Appreciation Day, Solomon Center 0900-1500; April Foolish Dog Show, Youth Sports Complex, 1400-1600

29- Levy (Phase II) Brief, 1430, Bldg. 5450, rm 213, mandatory for all Soldiers going on an overseas tour.

VOLUNTEER AGENCIES

ARMY COMMUNITY SERVICE

751-5256

Would you like to get out of the house, meet new people, and gain valuable work experience? If so, then think the Army Community Service Volunteer Program is the place for you. Child care is provided and paid for at Hood Street Child Development Center. For further information please call: 751-5256



TIME: 0900-1300

Location: Pinckney Annex School Auditorium

Open to ALL

0900: Registration and Networking

0930 Songs by Child Development Children

1000 Speaker: Jackie Gadsden:

A Call to Arms: Collaborate Prevention Efforts

1100: Complementary Lunch

1200: Safety Tips: Mike Genova

1300: Closing: Certificate of attendance Provided

Directions:

- Take Exit 12 (Interstate 77) Enter Gate 2 (Get in the far right lane-visitor's lane)
The gate guard will ask you your destination-Tell them you are participating in the Education Workshop at 5615 Hood Street at the Pinckney Annex. Once you through the gate you will be on Strom Thurmond Blvd. Take a right on Marion Street, (at traffic Light), then make a Left on Hill Street (at next traffic Light) a Right on Scales street, the make the First Right (on Hood Street) to Pinckney Annex.

Point of Contact:

T. Angela Pasley: ACS- Family Advocacy Program at 803 751-6325

Please complete the attached registration form and email to Tangela.pasley@conus.army.mil

Fax to 803-751-6356 or mail to

Directorate of Family and Morale, Welfare and Recreation
Army Community Service- FAP/ Room 218
3392 Marauder Avenue
Attn: T. Angela Pasley
Fort Jackson, SC 29207

Educational Workshop Registration

Please provide the following information:

Name of employer:

Address:

Point of contact/telephone number:

Email address

Fax Number:

Names of all attendees

FAMILY ADVOCACY PREVENTION PROGRAMS



FREE CLASSES

**5615 Hood Street, Fort Jackson, SC Class Rm 10 / Ph: (803) 751-9869
Office: 5450 Strom Thurmond Blvd, Fort Jackson, SC Rm # 218. Phone 751- 6325**

Directions to the Education Class Room 10: Come in Gate 2 from forest drive. Turn right at the traffic Light on Marion, Turn Left at the traffic Light on Hill Street, turn Left on Scales street. The first street (one way) turns right. (You will see a School with a red sign with Pinckney on it). Park at the back of the school by the bicycle rack. Enter in the back door.

Stress Break

“Stress Break” is a 30 minute relaxation time featuring deep breathing exercises, relaxation, calking visualizations to assist with de-stressing the body and mind.

“Stress Break” is a 30 minute relaxation time featuring breathing, relaxation. This class is located in Classroom 10, 1st 4th Tuesdays of each month from 1200-1230. Call 751-6325/9869 to register.

Walk away Stress

This is a self-help resource which assists individuals with walking to manage stress. Walk away Stress class is a 45 minute inside walking in place activity which includes forward steps, front, back, and side steps. Low intensive, fun way to release stress. Located in classroom 10, on Mondays, Wednesdays at 1530. Call 751-6325/9869 to register.

The ART of relaxation

Learn to relax by decreasing your stress level using creative techniques of journaling, painting, coloring, ceramics, crafts, games, scrape booking, and other activities. If you are waiting to exhale, this is the activity for you. Open studio / drop in from 1330-2100, 2nd and 4th Thursdays, in classroom 10. For more information drop by class room 10 or call 751-9869/6325. POC: T. Angela Pasley

Managing Children when under Stress (How to interact with the angry child

This class includes Child Abuse Awareness for parents. The class provides parents, and others who work with children techniques to understand and interact with child who bully, are angry or displaces difficult behaviors. This class is on the 2nd Tuesday each Quarter (January April July, October) at 1100-1200. Call 751-6325/9869 to register.

Child Abuse Awareness Prevention Workshop (2 hours)

“Child abuse awareness and prevention workshop” provides information on how to indentify the types of child abuse and the reporting options. Certificates of attendance are provided. This class is required for all military and civilian staff (MP, CDC, Youth Services, home child

care providers, hospital workers, coaches) that has contact with children on Fort Jackson. To register for a class call 751-6325/9869.

Child Abuse Awareness Review

The Child Abuse Awareness Review is an annual update for individuals who have had the 2 hour Child Abuse Prevention Class. This class is required for all military and civilian staff (MP, CDC, Youth Services, home child care providers, hospital workers, coaches annually. To register for a class call 751-6325/9869.



Choices: An Anger management workshop

“Choices” is a workshop which focus is on practicing behaviors to manage anger. You will learn how to identify triggers of anger, change arousal beliefs, calming your body and mind. This class is on 1st and 4th Tuesdays of each month, from 1230-1330. A certificate is provided. To register call 751-6325/9869.

Managing Emotions under Stress Workshop

This workshop focuses on learning techniques on managing stressors, identifying triggers of anger, and learning relaxation exercises. The workshop time is on The 1st and 4th Tuesdays of each month, from 10:00-1600. A certificate is provided. To register call 751-6325/9869.



Family Advocacy Overview Program

This presentation is required annually for all Soldiers (AR 608-18). This presentation is an overview of child abuse awareness, domestic violence awareness, sexual assault awareness and other programs available to Soldiers and their Families. To request someone to present at your organization, call 751-6325.



The Dove Connection

The Dove Connection is a once a month Lunch and Learn Presentation focusing on empowering women to live their best life. Each month features a short topic (30 minutes) of fun and helpful resources to help you be the best you can be. The Dove Connection is on the 3rd Tuesday of each month, from 1200-1300, at 5615 Hood Street in class Room 10.

Youth Development Classes

On Thursdays at 1630-1730 at 5615 Hood Street, Youth learn about fairness, caring, trustworthiness, forgiveness, respect, responsibility, bullying prevention, and stress and anger management.

Note: If classes fall on a Holiday or Training Holiday, the class is cancelled and will be held the following week on the same day of the week.

ACS EMPLOYMENT READINESS PROGRAM APRIL 2009 TRAINING SCHEDULE

Classes are open to all active duty and their family members, retirees, surviving spouses, and civilian DoD identification card holders.



Employment Readiness Program Orientation

Seeking employment in Fort Jackson and the surrounding area? Get a jump-start on your job search by obtaining relevant information about employment, education and volunteer opportunities. Topics include on and off post employment opportunities information, Army Spouse Employment Program, Job Searching Tips, SC Employment Commission Office, Benefits of Using Employment Agencies, and much more! April 8 and 29, 8:30 a.m.-12 noon, **Strom Thurmond Bldg, Room 222 (*2nd floor)**. **Must register to attend, call 751-4862/5452.**



Resume Writing for Beginners

(Resumes for job fairs and private sector employment)

Did you know that a private sector resume is much different than a resume for federal employment? Join us in learning how to create an award winning resume. April 8 and 29, 1:30-3:30 p.m., **Strom Thurmond Bldg, Room 222 (*2nd floor)**. **Must register to attend, call 751-4862/5452.**



Quick Jobs Seminar

***All military spouses are eligible for the drawing
(2 spouses will each receive \$100.00 voucher)***

Need a job, improve job skills or want to retrain in another career field without having to go to school for a long time? If so, come to the Quick Jobs seminar where you can find out how to find a job and earn a credential in a really short time. Your credential will go with you wherever you go, making you more marketable and valuable to any workforce. April 1, 9:00 a.m. –11:30 a.m., **Strom Thurmond Bldg, Room 222 (*2nd floor)**. **Must register to attend, call 751-4862/5452.**



Steps to Federal Employment



Attention job seekers! Looking for Federal Employment? This workshop will walk you through every step of the Army CPOL Resumix process for federal jobs. April 21, 8:30 -11:30 a.m., **Strom Thurmond Bldg, Room 222 (*2nd floor)**. **Must register to attend, call 751-4862/5452.**

Successful Interviewing/Salary Negotiations

Discover how to prepare for a successful job interview. Learn how to answer difficult questions and interview with confidence! April 28, 9 a.m. – 12 noon, **Strom Thurmond Bldg, Room 222 (*2nd floor)**. **Must register to attend, call 751-4862/5452.**



Spouse Overseas Employment Orientation

Learn about the various military spouse employment options available overseas. Obtain resources and other referrals to representatives at your overseas duty station that can help you prepare for seeking employment in your new host country. Contact the Employment Readiness Program Manager (751-5452) to schedule an individual appointment.

IMPROVE YOUR TYPING SKILLS



Need to improve your typing skills? Sign up to use the Mavis Beacon Typing Tutorial. **Call 751-4862 to register for an individual session.**



FREE COMPUTER TRAINING!!

Improve your job skills by increasing your computer skills. Classes are self-paced, M-F. Classes: Intro to Computer Basics/Internet, MS Word, Excel, PowerPoint, and Access
****Call 751-4862 schedule an individual session.**



ATTENTION MILITARY SPOUSES!! NEW ON-LINE CAREER ASSESSMENT TOOL Army Spouse Career Assessment Tool (ASCAT)

Not sure of what kind of career you want? Not sure what to do with your life? Need some career direction? Begin Here: <http://aos.myarmylifetoo.com>, Click on Education, Careers and Libraries, Click on Spouses, Click on Army Spouse Career Assessment Tool, You will be directed to MyArmyLifeToo website to log in. If you have not previously logged into MyArmyLifeToo, you will need to register first. Once you are logged into MyArmyLifeToo, you will go immediately to ASCAT. On your first time on the ASCAT site, you will be asked a few questions before you get started.

CALL FOR AN INDIVIDUAL TRAINING SESSION (751- 4862) (Takes less than 1 hour)

- © Resume Writing
- © Dress for Success
- © Dialing for Jobs
- © Making Money on E-Bay (2 hrs)
- Interviewing
- © Building a Store on E-bay (3 hrs)
- © Volunteer Activities that Count
- © Salary Negotiations
- © Why Should I Hire You?
- © You're Hired! Tips on Successful

ACS FINANCIAL READINESS PROGRAM

"TEACHING SOLDIERS TO BUILD WEALTH - NOT DEBT"



The Financial Readiness Program (FRP) at Army Community Service (ACS) combines services offered by the Consumer Affairs and Financial Assistance Program (CAFAP) and Army Emergency Relief (AER). We offer a wide range of services to assist active duty and retired military, their ID card family members and Department of the Army civilian employees with their financial affairs. Our goal is to help you save money, live within your means, and invest for the future. We want to help families prevent financial difficulties before they arise.

Services offered:

Prevention & Education: Classes are provided in personal financial management readiness and consumer affairs so you can gain control over your finances and manage your money more effectively. The goal of training is to provide you with the tools to handle your money wisely and to make informed consumer decisions.

Financial Counseling: Individual counseling services will be provided in areas such as budget development and financial planning, developing a spending plan, managing personal finances and evaluating assets and liabilities. The Fort Jackson Financial Readiness Program Manager is an Accredited Financial Counselor who has successfully completed the certification program through the University of Maryland's Institute for Personal Finance.

Assistance with Debt Liquidation: Assisting clients in contacting creditors and developing a repayment plan to liquidate debts. This program is done in conjunction with Consumer Credit Counseling in Columbia, SC. Enrollment is free to active duty military.

Consumer Advocacy /Complaint Resolution: Information is provided to help the Fort Jackson military community make educated consumer decisions and feedback is provided to commanders on consumer issues affecting our soldiers. We also assist clients in the handling of consumer complaints.

Family Subsistence Supplemental Allowance (FSSA) Program Screening

Pre-screening and counseling for soldiers who qualify for the FSSA Program.

Emergency Financial Assistance: We provide AER zero interest loans, grants, or a combination thereof for emergency situations being experienced by a service member (active or retired) and/or their immediate ID card family members. **Financial assistance is not available for DA civilian**

employees. Assistance is provided for rent/mortgage, food, POV repairs, emergency travel, funeral expenses, and utilities.

Emergency Food Assistance: Available to active and retired Soldiers and their dependent family members. It's provided when the processing of AER financial documents does not allow timely assistance to the family and/or to prevent privation. This is intended as short term emergency assistance. Clients may only receive assistance once in a six month period.

For more information on any of these services or to schedule an appointment to meet with a counselor, please call ACS at (803) 751-5256 or send an email to: Madelyn.Mercado@us.army.mil

FREE Financial Readiness Classes Offered March and April 2009

Financial Readiness for 1st Term Soldiers: Wednesday, **March 18 & April 15 from 0900-1600** hours, Education Center, Room B302. A mandatory class for all Junior enlisted (E1-E4) first term Soldiers where Fort Jackson is their first permanent duty station. It covers financial management, planning, budgeting, banking & checking accounts, wise credit use, insurance, saving, investing, large purchases, and consumer scams & getting help.

Financial /Relocation Initial PCS Move: Thursday, **March 19 & April 16 from 0900-1030** hours, Education Center, Room B302. A mandatory class for all junior enlisted Soldiers (E1 – E4) getting ready to PCS for the first time. This class covers preparatory budgeting, costs and allowances

Money Matters (Budget, Record Keeping, Debt, Using Credit Wisely): Wednesday, **April 8 from 0900 to 1130** hours, Education Center. This class covers ways to establish and use a budget, keep good records, controlling and reducing debt, learning about the types of credit, the cost of credit, what affects your credit history and credit score, the impact of your credit on interest rates, and consumer rights involved with credit.

Personal Financial Readiness: Thursday, **April 8 from 0830 to 1100** hours, Education Center. This class provides an overview for setting financial goals, preparing a budget, debt management, credit, savings, investments and insurance.

Own Your Home: Thursday, **April 23 from 0900 to 1100** hours, Education Center. This class explores the areas of the purchasing and settlement processes, negotiating the contract, researching and planning the purchase and types of mortgages.

******All Soldiers, civilians, retirees and family members are welcome to attend******

Please call Army Community Service at 751-5256 or email Madelyn.Mercado@us.army.mil to register for class as seating is limited.

Family Readiness Group Forum (FRGF)
21 April 2009

**1000 -1200 Hours
Dozier Hall
Bldg 10300, Hampton Parkway
Fort Jackson, SC 29207**

"Networking to Provide Better Support to Soldiers and Their Families"



*All suggestions,
concerns, and
ideas are welcomed*



FAMILY READINESS GROUP (FRG) LEADERSHIP TRAINING



Date: 28 & 29 Apr 09

Time: 0900 - 1500

Location: Dozier Hall, Bldg 10300,
Marion St, FJSC 29206

RSVP: NLT: 17 April 2009

POC: patricia.a.guillory@US.Army.Mil

Note:

Please contact CYS at 751- 4865/4824
for childcare arrangements ASAP.

Registration is required.

Attendees must bring their
appointment letter signed by the
commander to register

Civilian attire for training

Military personnel must be E5 or
above



ARMY FAMILY TEAM BUILDING (AFTB)/ARMY FAMILY ACTION PLAN (AFAP)
Marilynn Bailey **751-6315**

AFTB/AFAP Office
Location: 5450 Strom Thurmond Blvd., Room 223
Phone: 751-6315.

2009 AFAP Conference

Fort Jackson's Army Family Action Plan (AFAP) Conference convened on March 4th and 5th at the Officer's Club. Forty-one delegates attended, representing eight constituent groups- Active Duty, Reserve, National Guard, Single Soldiers, Warriors in Transition, Retirees, Family Members, and Civilian Employees. The delegates were divided into two workgroups and a trained staff assisted them in vetting and prioritizing issues affecting the entire Fort Jackson community. Following are the sixteen issues that were surfaced:

- Relocate the hospital mainframe (to decrease computer down-time);
- Improve timeliness of TRICARE payments;
- Improve communication between Fort Jackson and Family Members;
- Decrease wait times at Moncrief pharmacy;
- Improve process of issuing CIF TA-50/OCIE;
- Ensure proper functioning of combat gear;
- Provide more adequate parking in transient and school areas;
- Offer optional coverage for orthodontics;
- Change living arrangements for NCO's (to provide separate barracks for Corporals and Sergeants or allow them the option of residing off-post);
- Change living arrangements for married unaccompanied Soldiers (regardless of rank);
- Streamline TRICARE/Moncrief in-processing (consolidate stations);
- Improve handicapped parking spaces (currently are too narrow and not clearly marked);
- Provide a subject matter expert for WTU;
- Establish a telework/telecommute policy for Fort Jackson;
- Provide better separation between permanent party and Soldiers in training postwide;
- Create a Multipurpose Family Readiness Group (FRG) Center.

All sixteen issues were out-briefed to the Command Group and will be forwarded to the directorate or organization responsible for their resolution. Those issues that cannot be addressed at installation level will be voted on for possible forwarding beyond Fort Jackson. As issues are voted on, resolved, or forwarded to a higher level, their status will be detailed in Customer Service Corner. Questions regarding this process may be directed to the AFAP Program Manager at 751-5444 or to Customer Management Services at 751-3425/4926.

AMERICAN RED CROSS

751-4329

Jo Ann Miller, Senior Station Manager
Anne Valentino, Station Chairperson

March is Red Cross Month

Visit the Red Cross exhibit at the South Carolina State Museum during museum hours located on the 4th floor.

South Carolina State Museum Hours of Operation

Open: Tuesday – Saturday 10 a.m. – 5 p.m., Sundays 1 – 5p.m.

Admission

Adults 13-61: \$7.00

Seniors 62 & over: \$5:00

Children 3-12: \$3

Infants 2 and under: FREE

The military discount is \$1 off

6 April – Red Cross Volunteer Orientation; 1730; Bldg 2179 (Red Cross Bldg) Sumter St

8 April – Red Cross Volunteer Orientation; 0900-1100; Bldg 2179 (Red Cross Bldg) Sumter St

14 May – 2009 Soldiers & Vets Charity Golf Tournament; Fort Jackson Golf Course/Old Hickory Course; 1200 “Shotgun Start” This event is sponsored by All South Federal Credit Union and benefits will go the volunteer programs at Dorn VA Medical Center and the Fort Jackson Red Cross.

28 May – Red Cross Volunteer Luncheon; NCO Club; 1130-1300

Boy Scouts and Cub Scouts

Cub Scout Pack 89 and Boy Scout Troop 89 (Fort Jackson)

Mark Kirkendall, Scoutmaster and Cubmaster

Ftjacksontroop89@yahoo.com

<http://bstroop89.clubspaces.com>

Interested in the Boy Scout Program? Cub Scouts are in boys in grades 1-5. Boy Scouts are 11-18 years old or grades 6-12. New Scouts are always welcome. Contact the above e-mail address for more information.

Some upcoming events for the Troop and Pack:

- Rock Wall Climbing (Boy Scouts)
- “Keeper of the Flame” Primitive Camping (Boy Scouts)
- Canoe Trip (Cub Scouts and Boy Scouts)
- Family Camping (Cub Scouts)
- Boy Scout Summer Camp

GIRL SCOUTS

Norma Ferguson

Girl Scout registration is ongoing. Please contact Norma Ferguson for additional information.

FORT JACKSON SPOUSES CLUB

Hot Times in Columbia!

This city really sizzles in the summer and the Fort Jackson Spouses' Club wants to help you beat the heat! Come join us at our April Luncheon event where we will show you what you can do to keep it hot or cool it down this summer in Columbia. Learn information about what to do with your kids, family events and something for you and your honey! You will also find out about Columbia's history and how Fort Jackson spices up the city. Tuesday, April 14 from 1100 - 1300 at the Officers' Club. \$12 includes lunch and program. RSVP by April 10 through the Evite system or by contacting fjscreervations@yahoo.com or 803-338-3882. We are still accepting applications for membership - \$10 for the remainder of the year. Please check out our website: www.fortjacksonspousesclub.com <<http://www.fortjacksonspousesclub.com>> where you can find requirements for membership, a membership application, and the reservation and childcare policy. You can also view a list of upcoming events.

The Polish pottery is here! Did you order a plate or two, how about a Christmas Ornament? Well, it has arrived! Come to the luncheon on April 14th to pick up your order.

Miss out on ordering and interested in a hand painted memory of Fort Jackson, we do have a (very) few extras available but it is first come, first served, so bring your checkbooks!

MAYORS

Kristi Arnold, Mayor Spokesperson
Kristi.arnold1@us.army.mil

Who is eligible to become a Mayor and what that person's responsibilities are?

Any civilian spouse of a military sponsor who lives in government quarters on Ft. Jackson is eligible to be a Mayor. The Mayoral Council is strictly a voluntary group of housing residents who are interested in making the Family Housing better for all people who live there. The main goal of the Council is to improve the quality of life for all Family Housing Residents.

We currently have several vacancies on the Council. We need Vice Mayor representation for **Pierce Terrace 2, 3, 4, 6, and Howie Village** and a **Mayor for Pierce Terrace 2, 4,& 7**. Anyone interested in becoming a Mayor or Vice Mayor should contact Vickie Grier, RCO, at 751-9339.

Protestant Women of the Chapel (PWOC)

PWOC WEBSITE – www.pwoonline.org

PWOC is a women's ministry of the military chapel. We meet Thursdays from 9:30 to 12:30 at Main Post Chapel. All women of the Fort Jackson Community are invited to join us for fellowship and Bible Study. Childcare is provided. For more information email pwocjackson@yahoo.com or check out PWOC International at www.pwoonline.org.

*Join us for our April Program...
"Leave it at the Redeemer's Feet"
April 16, 9:30 – 12:00
Main Post Chapel*

*You are invited to the PWOC Spring Retreat, April 17-18
"Rest at the Redeemer's Feet"
Heritage International Ministries Conference Center, Fort Mill, SC
Join us for a time of pampering, relaxation, & refreshing!
Email pwocjackson@yahoo.com for more info.*

***PWOC... A place for belong! A place to grow! A place
for YOU!***

THRIFT SHOP

787-2153

Annie Mezzofante, Thrift Shop Chairperson

The Thrift Shop is now taking applications for the new Donation Clerk Position and the Cashier position. These are part time positions. Anyone interested may fill out an application at the store.

We are accepting applications for welfare requests. Our welfare application can now be printed off online. You can find the link for it from the Ft. Jackson website or the address is <http://www.jackson.army.mil/Directorates/ThriftShop.htm>.

Due to new laws (Consumer Product Safety Improvement Act 2008) the Thrift Shop will no longer be selling children's items, with the exception of bikes, playground equipment, musical instruments, and sporting goods (except their toy counterparts) effective immediately. Any consignor that does have children's items for consignment in the Thrift Shop may come and retrieve those items. The normal fees for item removal will be waived for the children's items that are affected by this new law.

Starting March 1st the minimum price on consigned items will be \$2.00.

The Thrift Shop is a nonprofit organization that serves the military community by providing a means for consignment of used personal and household property. Profits from sales are disbursed to various local charities and activities in the Fort Jackson area.

The Thrift Shop is located in the Mini Mall, Building 4713 on Lee Road. The hours of operation are: Tuesday 0900-1430 Thursday 0900-1730 and the first Saturday of each month 0900-1430. Consignments are accepted on Tuesdays and Thursdays from 0930-1230 and on the first Saturday by appointment only.

Donations may be dropped off at any time at the garage door in the rear of the building. Tax receipts for donations can be given if the donations are dropped off during business hours.

Volunteers are always welcome and needed. Free childcare is available for volunteers. For more information please call 787-2153 or drop by during business hours.

Many treasures are to be found in the store. New items are in every day and can go quickly!

FAMILY INTEREST AGENCIES

BALFOUR BEATTY COMMUNITIES

738-8275

18 March – Small Business Expo; 1300 – Interested in owning your own business? Join us at the Community Management Office and learn about various small business opportunities. Compare Pampered Chef, Pure Romance, Miabella and much more!

19 March – BINGO; 1700 – Come enjoy BINGO at the Community Management office. Open to all ages.

27 March – Hero for Habitat Day; 1300-1500 – Embark on a learning adventure with live animal encounters and learn how we can preserve the environment for everyone's habitat to stay safe! (Special Guest: Riverbanks Zoo)

April

3 April – “Do More in Four” scrapbooking day 1000-1500 – Bring your own supplies or purchase some from our Creative Memories expert. Lunch will be provided. Must RSVP to reserve your spot.

6-10 April – “National No TV Week Challenge”- What better way to celebrate spring break! Take the challenge of participating in LifeWorks activities instead of watching TV. Open for all ages. For more information or to pick up your Take the Challenge packet, see Courtney at Balfour Beatty Community Management Office.

10 April – “Easter Eggstravaganza”- 1500 – Join us for an Easter egg hunt and many other activities to be held in the field behind the BBC Management Office

15 April – “Interactive Cooking Show” – 1100 – Join us at the BBC Management Office for a fun interactive cooking show for all ages sponsored by Pampered Chef consultant Gina Smith. Adults can enjoy the live action cooking demo and children get to experiment with their own creations as well! A Family day to remember. Please RSVP as space is limited.

16 April – “Recipe exchange party”- 1200 – Make your favorite dish and bring the dish and recipe with you to the BBC Management office and exchange with your neighbors.

24 April – “Breakfast on the Go”- 0700 – BBC will be distributing FREE breakfast to children headed to school. Distribution post will be hosted in front of Howie Village. Remember to stop and get your great start to the day!

Remember Our Weekly Events

“Walking Club” – 0900- every Tuesday; join us at BBC Management office and walk. Strollers are welcome

“Kids Day” – 1000 – every Thursday; join us at BBC for themed activities for children under school age

COMMISSARY

Glennie Scott
glennie.scott@deca.mil

751-5789

Ft Jackson Commissary

On-Site Caselot Sale

South Carolina Army National Guard

**150 Speedway Drive
Fountain Inn, S.C. 29644**

April 9 & 10, 2009

Thurs & Fri ONLY

<i>Thursday</i>	<u>0800 – 2000</u>
<i>Friday</i>	<u>1300 - 2200</u>
<i>Saturday</i>	<u>CLOSED</u>

Valid Military ID Card Required

POC:

Army National Guard: 864-862-5563

Ft Jackson Commissary: 803-751-5789 ext 300, 344, 343

"Have A Happy & Safe Easter"

The Commissary will be **closed Easter Sunday, April 12, 2009.**

15-16 May – Fort Jackson Case lot Sale; FJ Commissary

Installation Chaplains Office

Installation Chaplain's Office Programs

CH (COL) Henry A. Haynes, Installation Chaplain, (803) 751-6326
CH (LTC) Daniel E. Wackerhagen, Deputy Installation Chaplain, (803) 751-5988
SFC Jeffrey L. Matthews, Unit Ministry Team NCOIC, (803) 751-4778

- **CHAPLAIN FAMILY LIFE CENTER**

CONTACT PERSON: Family Life Center

ADDRESS: Installation Chaplain's Office
Family Life Chaplain
Attn: ATZJ-ICO-FL
4580 Scales Ave
Fort Jackson, SC 29207

LOCATION: Main Post Chapel
Bldg. 4580, Scales Ave

TELEPHONE: (803) 751-5780

HOURS: 0830 – 1630, Monday – Friday

After duty hours, contact Post Staff Duty Officer, (803) 751-5166/5167

SERVICES: Provides marriage and family counseling, individual counseling, and pre-marital counseling. Provides training to unit chaplains on issues pertaining to marriage and family. Assists unit chaplains in providing marriage and parenting training to military personnel and their family members. Referrals to other helping agencies as necessary.

POPULATION SERVED: Active duty and retired military members and their family members.

HOW TO APPLY: Counseling is by appointment only. To schedule an appointment Call (803) 751-5780.

- **Worship Services Schedule**

Protestant

-Sunday

8 a.m. and 11:00 a.m.

7:45 a.m.

9 a.m. and 10:30 a.m.

9:30 a.m.

10:45 a.m. Post-wide Sunday School

11 a.m.

11 a.m.

11 a.m. Chapel Next

Daniel Circle Chapel (Gospel)

Bayonet Chapel (Hispanic)

Magruder Chapel

Main Post Chapel

Main Post Chapel

Daniel Circle Chapel

Memorial Chapel

Bayonet Chapel

-Wednesday

7 p.m. Gospel Mid-week Svc

Daniel Circle Chapel

Protestant Bible Study

-Monday

7 p.m. Women's Bible Study (PWOC) Main Post Chapel, Class 209

-Wednesday

7 p.m.

Anderson Street Chapel

7 p.m.

Daniel Circle Chapel

7 p.m.

Gospel Congregation's Youth

Daniel Circle Chapel

-Thursday

9:30 a.m.-noon Women's Bible Study (PWOC) Main Post Chapel)

Noon Women to Women Marketplace

Bible Study

Main Post Chapel

6 p.m.

Neighborhood CMF/OCF

Bible Study

(Call 790-4699)

7 p.m.

LDS Scripture Study

Anderson Chapel

-Saturday

8 a.m. Men's Prayer Breakfast

(2nd Sat of ea month)

Main Post Chapel
Fellowship Hall

Protestant Youth of the Chapel

-Wednesday

6:30 p.m.

Main Post Chapel

-Saturday

11 a.m.

Daniel Circle Chapel
(3rd Sat of ea month)

Catholic

-Monday-Friday

11:30 a.m. Mass

Main Post Chapel

-Sunday

8 a.m. Mass

MG Roger B. Solomon Ctr

11 a.m. Mass

Main Post Chapel

9:30 a.m. Mass

Warrior Chapel,
120th AG BN (Rec)

9:30 a.m. CCD

Education Center

9:30 a.m. Adult Sunday School

Main Post Chapel

12:30 a.m. Catholic Youth Ministry

Main Post Chapel

-Wednesday

7 p.m. Rosary

Main Post Chapel

7:30 p.m. RCIA/Adult Inquiry

Main Post Chapel

Lutheran/Episcopalian

-Sunday

8 a.m.

Memorial Chapel

Islamic

-Sunday

8-10 a.m. Islamic Studies

Main Post Chapel

-Friday

12:30-1:45 p.m. Jumah Services

Main Post Chapel

Jewish

-Sunday

9:30-10:30 a.m.

Memorial Chapel

10:20-11:30 a.m. Jewish Book Study

Post Conference Room

Church of Christ

-Sunday

11:30 a.m.

MG Robert B. Solomon Ctr

Latter Day Saints

-Sunday

9:30-11 a.m.

Warrior Chapel,
120th AG BN (Rec)

-Thursday

7:00 -8:00 p.m

Scripture Study

Anderson Street Chapel

Addresses, phone numbers

Anderson Chapel

2335 Anderson St., Corner of Jackson Blvd, 751-7032

Bayonet Chapel

9476 Kemper St, 751-4542

Daniel Circle Chapel

3359 Daniel Circle, Corner of Jackson Blvd, 751-4478

Education Center

4581 Scales Ave

Family Life Chaplain

4580 Scales Ave. (inside Main Post Chapel)

Magruder Chapel

4360 Magruder Ave., 751-3883

Main Post Chapel

4580 Scales Ave (Corner of Scales Ave. & Strom Thurmond Blvd)

Memorial Chapel

4470 Jackson Blvd, 751-7324

Warrior Chapel (Located in 120th AG BN)

1895 Washington St., 751-5086

MEDDAC

Nichole Riley

751-2291

Public Affairs Officer

Moncrief Army Community Hospital

#1Pharmacy

Refill your prescriptions online at <http://www.moncrief.amedd.army.mil/>. Look for "Pharmacy Refills Online" on the right side of our webpage. The PX Refill Pharmacy is the ONLY site to pick-up refills called-in through the refill line or entered online. MEDDAC requires a signed authorization before a spouse, family member, or friend can pick up another's prescription. Forms can be obtained in the pharmacy or in Room 903.

Main Outpatient Pharmacy: Open from 0730-1730 (Weekdays) and from 0730-1200 (Saturdays)

Refill Pharmacy: Open 0900-1800 (Weekdays)

Main Outpatient 803-751-2385

Refill, Voice 803-751-4609

Refill, Automated 803-751-2250

Refill (Toll Free) (866) 489-0950

*****The Main Outpatient Pharmacy is now located on the Ground Floor.*****

The Refill Pharmacy is located in the main PX. Refill website: www.moncrief.amedd.army.mil.

#2.MEDICAL RECORDS

All DoD Medical Records are the property of the U.S. Government. Medical records must be turned in at the Medical Records Section on the ground floor upon enrollment to Moncrief. Call 751-2471 if you need a copy of your record.

#3.THE VET CLINIC - ADOPT A PET!

Please call 751-7160/5132 for more information.

#5.Toll-free number

Our toll-free number for the (803)-751-CARE (2273) number is (877)-273-5584.

#6.Helpful websites: www.moncrief.amedd.army.mil and www.tricare.mil

#7.Patient Services Center

If you have a compliment or a complaint about services received at MACH, please contact our Health Benefits Advisor, Patient Advocate or Debt Collection Assistance at our Patient Services Center at 751-0471.

#8.TRICARE

Beneficiaries now have a one stop benefit information website to receive all their benefit information online. Go to TRICARE.mil for more information. Tricare is located on the 10th floor.

Other MACH News

MACH Updates

- There will be an Army Warrior Healthcare Covenant signing ceremony at 2 p.m. on April 2 at the Post Conference Room. Call 751-2291 for more information.
- There is on-going construction to the parking lot on the ground floor entrance to the hospital to make it more ADA compliant. Staff should only park where they are allowed– stay off the grass – you will be ticketed. These repairs will take 3-4 weeks to complete, so please be patient while we upgrade our parking lot!
- Moncrief Army Community Hospital will be hosting the Retiree Health Fair from 9 a.m. to 2 p.m., April 25-26 at the Robert B. Solomon center – Join us!
- The Moncrief Army Community Hospital Ophthalmology Clinic will be conducting quick cataract evaluations on Mar. 23rd and April 24th for all beneficiary categories, including active duty family members, retiree and retiree family members of all ages. Contact the clinic directly at 751-5406 to schedule an appointment. You do not need a referral to call for an appointment.
- A new phone number has been established for patients to call to cancel their appointments after duty hours. To cancel your appointment after duty hours call 751-2904. During duty hours, from 7:30 a.m. to 4 p.m., call 751-CARE (2273) to cancel an appointment.
- The new Warrior Transition Unit and the Soldier Family Assistance Center are expected to be completed soon.
- The Pharmacy is now located on the Ground Floor and the TRICARE, EFMP and EDIS offices are located on the 10th floor.

POST EXCHANGE

AAFES, Fort Jackson, SC

Jason Rosenberg, General Manager

Office: 803-782-7668 x100

Email: rosenbergj@aafes.com

Chester Harris, PX Manager

Office: 803-787-1950/51/52 x110

Email: Harrischet@aafes.com

Robert Werner, Services Business Manager

Office: 803-782-1044 x110

Email: wernerr@aafes.com

JACKSON MAIN STORE BUDDY LIST

Stop by Customer Service and fill out the Buddy List form; put it in the drop box. Be sure to check your email daily for great deals at the PX. If you have any questions, please contact Chester Harris, PX Manager or Jeff Williams, S&M Manager at 803-787-1950 x110.

SUBWAY OPENING

The Subway at Gate 2 Shoppette/Gas is expected to open the week of 23 March.

PIZZA HUT TAKE OUT/DELIVERY ONLY

Hours of Operation: Sunday – Thursday: 11:00am–10:00pm; Friday–Saturday: 11:00am – 11:00pm.

Phone: 743-4270. Wings, pasta, pizzas and more! Why cook when you can call!

BURGER KING

The drive through is now open from 6:00am – 9:00pm, Monday – Friday.

BRIGADE QUARTERMASTER TACTICAL SHOP

AAFES was awarded the Brigade Quartermaster Tactical Shop contract. It will be located in MCSS and will open in a few months.

BLACKWELDER'S

Mini-Mall, Lee Road: Blackwelder's carries a large variety of military memorabilia and are open, Wednesday-Saturday, 0900-1700. E.g., military hats, decals, hat and lapel pins, license plates, patches, flags, cast iron model displays (e.g., jeeps, helicopters, and tanks), wallets, scrolls, mugs... Phone: 782-0901.

COLUMBIA FIGHT HOUSE

Located at the Mini-Mall, Lee Road: the store carries name-brand Marshall Arts gear, clothing and equipment. Hours of operation: Tues-Fri: 1000-1700; Sat: 1000-1400. Phone: 787-0301.

MARCH-APRIL 2009 SPECIALS

JACKSON MAIN STORE

Outdoor Living Center Opening – *Becky's Plants* will be opening their shop the weekend of 13-15 March with exquisite plants and flowers – a must stop by! Come check out the many seasonal items in the ODL Center: lawn mowers, gardening and lawn equipment - just in time to get your yard beautiful for the summer! Also, there will be a display of grills – can't you just smell the chicken, steak and hamburgers in the early evening air? Come check out the ODL Center! Main Store hours: 9:00am-9:00pm, Monday-Saturday; 0900-1900 Sunday.

13-22 March: Manager's Special - take an additional 50% off already reduced fall/winter clothing.

02 April: Weber Grill Demo – in the Garden Center from 1030-1430.

03-05 April: Sony Roadshow – come check out the wide variety of Sony electronics in the Main Store PowerZone. Sony reps will be on hand all day to answer your questions and demo their electronics.

04 April: Scott's Repot – Scott representatives will be at the Garden Center from 0900-1300 to show you how to properly repot your plants. Have questions or concerns come see the Scott reps.

16 April: T-Fal/Mirro Demo – come check out the variety of cookware at the Main Store from 1000-1200 today.

30 April–10 May: BH Multi-Special Jewelry Sale. Come check out the BH Multi-Special Trunk Show Event at the Main Store. This will be 50% OFF suggested retail price!

GATE 1 SHOPPETTE/GAS

01 April: Drawing will be held for a Sarvis 26-inch, 21-speed bike. Drawing will be at 1:00pm. Be sure to stop by and register for the bike.

10 April: Drawing for an American Idol "Go Anywhere Karaoke Machine" sponsored by Coca-Cola. The drawing will be at 1:00pm. Be sure to register for this great give-a-way.

RECEPTION TROOP STORE

Purchase your Orthodic insoles at the Reception Troop Store, 1865 Ewell Road. Not sure which insole you need? We can scan your feet to insure you get the correct insoles. They are available for your running shoes or boots. The insoles retail for \$29.99, compared to \$49.99 off post. Store hours: Tue: 8:30am-5:00pm; Wed-Fri: 8:30am-6:00pm; Sat: 8:30am-3:00pm; closed Sun-Mon. Phone: 782-1405.

SSI TROOP STORE

Now carries Blimpie subs, salads and wraps for \$4.99. New store hours: 8:00am-3:00pm, Mon-Fri. Phone: 738-9189.

BLIMPIE SUBS

Sub Specials: BLT, Tuna, Club, Ham & Swiss, Veggie with Cheese, Meatball and Parmesan, Ham & Salami with Provolone – for an *unlimited* time, any of these 12-inch subs will be available for just \$5.00 each. Combo Meal Special: any one of the 6-inch subs mentioned above with chips and medium drink for \$5.00. Feed Four Special: (4) six-inch subs, (4) chips, and (4) medium subs for just \$19.99. Long day – don't feel like cooking or just want to grab a delicious snack – stop by and pick up some subs!

CONCESSIONS

01-31 March - GNC: BOGO on selected vitamins, sports, diet, herb, and HBA items. See associate for details.

01-31 March – Optical Center: Buy one pair of frames at regular price and get the second pair free. See associate for details.

01-31 March – Beauty Salon: Get a Hold Hairspray Sale. See associate for details.

01-31 March – The Cleaners: New Special Laundered ABUs \$5.00 per set. See associate for details.

GameStop – Main PX Mall: Hours of Operation: Monday–Saturday: 10:00am – 8:00pm; Sunday: 10:00am – 6:00pm.

The Cleaners – March special: New special laundered ABUs - \$5.00 per set. See associate for details.

SCHOOLS

SCHOOL LIAISON OFFICERS

751-6150

School Liaison Officers – 751-6150

Keisha McCoy Wilson keisha.mccoywilson@conus.army.mil
(Richland District 2)

Ruth Russell ruth.c.russell@us.army.mil
(All other districts, private schools, home schools)

***** As of April 2, Ruth Russell will be leaving Fort Jackson and Keisha McCoy-Wilson will be the only School Liaison Officer until a second SLO is hired.**

1. **Partnerships in Education** Local Action Plan Subcommittee Meetings – Ft. Jackson Officers' Club 1130-1300 (pay as you go lunch) Officials from multiple districts, command, and parents will review and revise items designed to ease school transitions.

Tuesday, March 24 1130-1300 Fort Jackson Officers' Club

Local Action Plan TOPICS:

LAP # 2 Develop systems to ease student transition during the first two weeks of enrollment.

LAP # 6 Create and implement professional development systems.

LAP # 1 Improve the Timely Transfer of Records LAP # 7 Continue Strong, Child-Centered Partnerships Between the Installation and the Supporting School Districts.

****VITAL TO ATTEND THIS MEETING ARE PARENTS K-12 ***

2. **Operation Graduation** Live webcasts of HS graduation for deployed soldiers. Request forms on SLO website -fortjacksonmwr.com/school_liaison/

3. **Richland District ONE Transfer Option**

Richland One also allows for enrollment within the district for schools other than your zoned school for reasons such as child care, program request, or other extenuating circumstances. Applications for this are made beginning April 15th for the following year but can also be made during the year if a severe hardship is involved. Applications are available online and through the Student Registrar.

Contact Pat Gilyard at 231-6944

http://www.richlandone.org/departments/student_registrar/forms_200809.htm

4. **Home Schooling:**

*Tuesdays 1100 homeschoolers on FJ get together for various activities. Contact Bethany Storlazzi at 419-0760 for more information.

5. **High School Stability:**

Senior Stabilization Policy- soldiers can request to remain in current duty location until child has graduated high school. Requests are made March of sophomore year- 1 Sept of junior year. (Late applications may be accepted. However, once the soldier has orders no applications can be made) Soldiers can submit a DD4187 through chain of command. Call 703-325-4422/5191 for info of Contact SLO for information 751-6150

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6. **The South Carolina Commission on Higher Education** has launched a college information hotline for students and families. For up-to-date college information call (877) 349-7183, 5:30-8:30 p.m. Tuesdays-Thursdays.

7. **Harvard University** recently announced that from now on undergraduate students from low-income families will pay no tuition. To find out more about Harvard offering free tuition for families making less than \$ 60,000 a year visit Harvard's financial aid web site at www.fao.fas.harvard.edu/ or call the school's financial aid office at (617) 495-1581.

8. **Interstate Compact on Educational Opportunity for Military Children**

www.csg.org/programs/ncic/EducatingMilitaryChildrenCompact.aspx

9. **Freebies:**

*Free Interactive video SAT/ACT prep course for military dependents

Go to sat.eknowledge.com/military.asp

*Talk Listen Connect – Sesame St Video helps children deal with deployment, homecoming and changes. FREE download or hard copy archive.sesameworkshop.org/tlc/

*SOAR program-www.SoarAtHome.org

This is a FREE online program your child can use to test his abilities in standards of all 50 states. Individualized instructive programs are created to strengthen weaknesses.

10. Connect With the Troops Scrapbook- www.connectwiththetroops.com/

1 888 729 982 Send completed pages to:

Connect With the Troops ATTN: James Gadson 3349 Business Circle Suite A
North Charleston, SC 29418

11. Before and After School Care and transportation

* FREE Boys and Girls Club of the Midlands offers free after school programs and \$50 weekly summer programs for middle school students. (Current sites: Kelly Mill MS, Longleaf MS, Blythewood MS, & Dent MS) Programs offer leadership and character development, homework assistance, and more! All military youth and children of Army civilian employees are eligible! Check website for information and preregistration. www.bgcmidland.org

*Army School Age Programs in Your Neighborhood [ASPYN]- subsidized before and after school care in local schools through Boys and Girls Clubs of the Midlands 231-3300 www.bgcmidlands.org
Locations are increasing and 5 am drop off is available in some locations.

CHILD AND YOUTH SERVICES

Patricia Haynes

Haynesp@jackson.army.mil

751-4865

Family Child Care is accepting applications from now through 30 April, for military spouses on post, and off-post DSS registered child care providers, who would be interested in pursuing Fort Jackson FCC certification. The next Orientation training will be 11-15 May 09. Please call 751-6234 or come to the FCC office in the Joe E. Mann Building for further information.

MONTH OF THE MILITARY CHILD

On Saturday, 4 APRIL from 10:00am until 2:00pm – Children's Fair ; Hilton Field; FREE
Mechanical carnival rides (Ferris Wheel, Bucket Ride, Swings and Spinner) as well as an inflatable obstacle course are being provided by FMWR Special Events. CYS Services will also set up activities and games. Our FMWR partners will provide concessions. Since the rides, games and activities will be offered free of charge, we are anticipating a large turn out and would **welcome the assistance of other organizations by sponsoring an activity or game or manning one of the CYS Services activities or games on the day. Please contact Cindy Noel at 751-4869.**

Spring Jamboree – 11 April

Earth day activities & Easter Egg hunt

1000-1400

Youth Sports Complex

Youth Sports

Fort Jackson Junior Olympics 6-7 April 2009

6 April – 1000 Basketball; Youth Services Center

1300 Tennis; Semmes Tennis Court

7 April - 1000 Soccer; Youth Sports Complex

1300 Track & Field; Youth Sports Complex

Open to youth ages 8-13. Birth certificates are needed for registration. Cut off date is 31 August

Baseball registration ongoing.

FAMILY, MORALE, WELFARE, RECREATION DIVISION

Theresa O'Hagan

751-6990

27 March -- Denim and Diamonds Dinner Dance, with the Black Bottom Biscuits, 1800-2230, Officer's Club

21 April - Bunco! 1000-1200, Officers' Club; Active Duty Triathlon, 1800, Knight Pool

SEE CALENDAR OF EVENTS IN THE FRONT OF THE IEC BULLETIN

CUSTOMER SERVICE OFFICER – Dennis Ramirez

751-5547

Community FIRST COORDINATOR – Veronica Patrick

751-3425

CMS: “Voice of the Customer”

Customer Management Services (CMS) uses a three-tier approach to customer feedback in order to provide the “voice of the customer” to Fort Jackson leadership. First, there is the Interactive Customer Evaluation (ICE) system. ICE provides *individual* feedback to the service provider managers of Garrison agencies and other supporting organizations such as Moncrief Army Community Hospital, Dental Activity (DENTAC), AAFES, commissary, and post schools. A community member can rate these agencies in terms of appearance, employee/staff attitude, hours of service and timeliness. Positive comments as well as suggestions for improvement are both encouraged. ICE is available online and in hard copy form using the yellow or white comment cards located throughout the installation.

The second process used by CMS is Community FIRST, which provides *constituent group* feedback. This quarterly issue resolution process is an avenue to submit issues that are beyond the capability of ICE to be resolved- usually because there is a need for additional funding, resources, or legislative action. To be considered for Community FIRST/AFAP, the issue must affect a constituent group (Soldiers, Family Members, Retirees, or Civilian Employees) not an individual. Community FIRST/AFAP issue forms are also available online and hard copy.

The third process is Customer Service Assessments, which focuses on *corporate and constituent* feedback. These surveys, the most recent of which concluded on November 7, 2008, are administered once a year. Corporate assessments allow mission commanders and leaders to rate the support of Garrison functions. Constituent assessments allow Soldiers, Retirees, Veterans, Family Members & Civilian Employees to rate these services from a personal perspective.

By focusing on feedback from individuals, constituent groups, and corporate-level leaders, CMS provides the Garrison with satisfaction levels and gauge levels of support. In turn, this helps to maintain a good quality of life for all who live, work, train, and recreate on Fort Jackson. For more information on CMS, please visit our Web site at <http://www.jackson.army.mil/WellBeing/wellbeing.htm> or click the link from the Fort Jackson Homepage. On the CMS site, you may submit an ICE comment, view the status of Community FIRST/AFAP issues, submit a new issue, or take the annual Customer Service Assessment. You may also view previous Customer Service Corner articles and special announcements.

Together we will let your voice be heard!

ARMY VOLUNTEER CORPS COORDINATOR (AVCC)

Marilynn Bailey

751-5444

Marilynn.bailey@us.army.mil

AVCC Office

Location: 5450 Strom Thurmond Blvd., Room 223

Phone: 751-5444.

20 Mar – Nomination deadline for 2nd QTR CG Helping Hand Award; POC Marilynn Bailey, 751-5444

**15 Apr - 2nd QTR CG Helping Hand Award presentation; 0900; Post Conference Room
Information Exchange Council meeting immediately following presentation**